


СЕРТИФІКАТИ

 **Qualifications from BCS**

Enabling the information society

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24/06/2010

Foundation Certificate in IT Service Management Version 3
Date of Examination: 10/06/2010

Notification of Result

Candidate Name:	Oleg Senkov
Candidate Number:	216768358
Mark:	36 out of 40
Result:	PASS
Course Provider:	Pearson Vue

ISEB wishes to congratulate you on your success in passing the above examination.

If your certificate has not been enclosed with this letter, it will be forwarded to you in due course.


We are very interested in hearing about your experiences of taking an ISEB qualification. Please let us have your feedback by sparing 5 or 10 minutes to complete an online customer satisfaction questionnaire which can be found at www.bcs.org/isebsurvey. All individuals responding by the closing date on the questionnaire will have the option of being entered in for a free prize draw for £200.

If you have any queries please do not hesitate to contact me on 01793 417419 or Email: colin.thomson@hq.bcs.org.uk.

Kind Regards,
C. Thomson

Colin Thomson
ISEB Exams Officer
Tel No: 01793 417419
Email: colin.thomson@hq.bcs.org.uk

The British Computer Society (Registered charity no. 292784)
M103TATA56A99P

 **Qualifications from BCS**

This is to certify that

Oleg Senkov

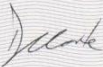
has successfully demonstrated knowledge to meet the requirements of the


**ITIL® Version 3
Foundation Examination**

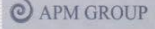
Candidate Number
216768358


Pearson Vue

Date
24/06/2010


David Clarke
BCS Chief Executive

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